

San Antonio District Dental Hygienists' Association
Presents

Come Get It All, Ya'll

Weekend Event...12 Hours CE available

With **Patti DiGangi, RDH, BS**

(Friday, January 17, 2020 - 9:00-12:00)

"Navigating Periodontal Care @ 2018 Perio Protocols"

With **Patti DiGangi, RDH, BS**

(Friday, January 17, 2020 - 1:00 – 4:00)

"Flow Chart & Coding Fraud by Accident or Ignorance"

With **Cathy L. Miller RN, PhD**

(Saturday, January 18, 2020 – 9:00 - 12:00)

"Human Trafficking in the Health Care Setting"

With **Linda Jacobs, RDH & Mishie Nesbitt, CDA**

(Saturday, January 18, 2020 - 1:00 - 4:00)

"Clinical Manifestation of Hemoglobins S Disease and the Dental Patient"

Friday & Saturday- January 17 & 18, 2020 - 9:00-4:00 Daily

Hilton Garden Inn at La Cantera 5730 Rim Pass, San Antonio, Texas, 78257

210-696-3500

Come Get It All, Y'all

January 17 & 18, 2020

Hilton Garden Inn at La Cantera 5730 Rim Pass, San Antonio, Texas, 78257

About the Speaker... January 17, 2020 9am – 4pm

Patti DiGangi, RDH, Speaker Bio: Patti DiGangi, RDH, BS. Patti believes dentistry is no longer just about fixing teeth; dentistry *is* oral medicine. As a navigator and long-time clinician, she guides audiences through the rough waters of coding. Her efforts have assisted thousands of professionals to code more accurately and efficiently. In fact, the American Dental Association recognized her expertise by inviting her to write a chapter in its *CDT 2017 Companion* book and again for *CDT 2018 Companion*. Patti holds publishing and speaking licenses with ADA for *Current Dental Terminology*©2019. Patti shares her insights and expertise through a book series called DentalCodeology—books of easily digestible stories about patients we see every day. Patti offers for continued learning and growth through her DentalCodeology Insiders group and DentalCodeology Insurance Navigator online certification program.

January 17, 2020

Navigating Periodontal Care @ 2018 Perio Protocols 9:00 AM – 12:00 PM – 3 CEU's Periodontal disease starts with a biofilm-based infection that creates a wound that, in turn, induces the inflammatory cascade responsible for the disease. This wound must be taken seriously and treated at the earliest possible stages. The American Academy of Periodontology (AAP) Classification of Periodontal and Peri-Implant Diseases and Conditions 2017 defines 4 levels of periodontal health and includes staging and grading system for periodontitis as well as classification of peri-implant disease.

This along with recent changes in CDT codes create the necessity for an update.

This interactive workshop introduces the 2018 Perio Protocols Flow Chart © to provide a framework to meet the individualized needs of the patient. This book as well as 2018 Perio Protocols Flow Chart © laminated and safe for our treatment rooms is available at a discounted cost at this course.

Learning Objectives Upon completion of this course, the participant will:

- Learn and review the ADPIED dental hygiene process of care to identify the causative and influencing factors that can be reduced eliminated, or prevented
- Identify the difference between treatment case types and disease classifications
- Determine the most accurate risk assessment, diagnosis and treatment codes
- Define the difference between D4355, D1110, D4346 and D4910
- Create simple and effective "Twitter-Style" dental-medical necessity narratives

January 17, 2020

Coding Fraud by Accident or Ignorance 1:00 PM – 4:00 PM – 3 CEU's Most dental professionals are caring, ethical, and honest. They would never knowingly perpetrate any type of dental fraud, abuse, or scam. Patients and possibly others you work with may ask if codes can be alternated, treatment dates changed and more to increase dental benefit coverage. This is more than an ethical dilemma.

We have worked too long and hard to complete our education and licensure to allow fraud and abuse to jeopardize success. Procedure codes are part of every patient encounter even if there are no dental benefits. Without knowledge of the codes and how they are being applied, there is a likelihood of fraud being committed.

Learning Objectives Upon completion of this course, the participant should be able to:

- Protect against fraud being committed even by accident
- Guard against misuse of the game changing D4346 gingival inflammation code
- Grasp the reasons why carriers can remap (down-code) but dental practices cannot
- Identify how dental professionals need to create simple and effective “Twitter- Style” dental-medical necessity narratives

Thanks to the following sponsors for their continuing support of quality continuing

education: Crest Oral B, Midwest Dental, Air Techniques, CariFree, Curaprox, GC America, MouthWatch, Perio Protect, Siemens Healthineers, Young Dental

- **MAJOR DOOR PRIZES - tickets 1 for \$10 and 3 for \$25**



mouthwatch

Value \$299



Lexicomp Online for Dentistry

Value \$400



CROWN SEATING
WORK AND LIVE IN COMFORT

Value \$1195



Value \$129

About the Speaker... January 18, 2020 – 9am – 12pm

Dr. Cathy Miller has worked with anti-Human Trafficking organizations for the past ten years and has over 20 years’ experience caring for victims and survivors in the emergency department. She presents and trains nationally and internationally on the subjects of human trafficking, complex trauma, and child sex trafficking and serves as an expert witness for the United States Attorney’s Office Southern District of Texas and is a consultant and trainer on trafficking in persons for the US Department of Health and Human Services. Dr. Miller has multiple published works on child and adolescent complex trauma, child sex trafficking, and human trafficking and text book chapters in Maternal Newborn and Public Health texts on human trafficking.

Dr. Miller is co-founder and co-chair of The Texas Coastal Bend Border Region Human Trafficking Task Force and a member of the Texas Attorney General's Human Trafficking Prevention Task Force.

About the course: (Saturday, January 18th, 2020 – 9:00AM – 12:00PM) “Human Trafficking in the Health Care Setting” This course will assist health care providers in recognizing, responding to, and referring victims of human trafficking in the health care setting.

Upon completion of this course, participants should be able to:

- Explain the practitioner’s role in correctly recognizing patients as being trafficked.
- Describe the ways in which health care practitioners must care for patients who are actively being trafficked or have been trafficked.

- Discuss how practitioner bias and assumptions can impact the care of trafficked patients.
- Demonstrate knowledge of “red flags” of trafficking in presenting patients.
- Discuss complex trauma in relation to how it impacts the health of trafficked patients.
- Discuss “re-victimization,” how it can affect the care of trafficked patients, and techniques clinicians can use to avoid it.
- Demonstrate understanding of how to identify services (including healthcare services) for trafficked patients, and how to make referrals.

About the Speaker... January 18, 2020 1PM – 4PM

Linda Jacobs, RDH Linda D. Chandler-Jacobs is an Independent Life Insurance and Annuities Agent. Linda has several years of experience as a motivated agent in sales and customer relations. Her primary goal has been to leverage a proven sales system and achievements into the open management role of her company. Licensed in Texas, Louisiana and Oklahoma

Linda is a graduate of the University of Texas School of Dentistry in Houston Texas with a Bachelor of Science degree in Dental Hygiene. Linda has over 42 years of experience in the dental field. Linda has designed and implemented various protocols to enhance the evaluation, diagnosis and treatment of patients with chronic periodontal involvement. Her career research of treatment and practice management have been primarily focused on a direct correlation of the latest research of Pharmaceutical Drugs and how they systemically react with the dental patient. She has utilized preventive, therapeutic and educational methods to identify and treat various complications as they pertain to the dental patient. Linda has used state-of-the art research to active patients with Laser Technology with documented success. Her special interest has been the challenges facing patients with diabetes, osteoporosis and geriatric patients as their compromised medical health jeopardizes all aspects of their dental health. Linda still practices two days a week to accommodate her loyal patients. Linda now focuses her time and efforts on education and guidance for those individuals in the Dental field so they may have the proper funds in place to successfully retire.

About the Speaker... January 18, 2020 1pm – 4pm

Mishie Nesbitt MBA, BS, CDA Mishie Nesbitt has served over 25 years in the Dental Healthcare industry from both the private sector as well as the university level. Mishie is very passionate about the functionality of how the business and clinical operations work together from the Practice Administrative point of view!

Graduate of NYU School of Dentistry & UOP

Allied Health & Dental Healthcare Administration

Former Dental Manager-Director- UT Dentists Faculty Practice - University of Texas School of Dentistry

Between Consulting and Speaking engagements - Mishie assist Small Businesses with securing Access to Capital Funding - Presently Certified Facilitator to Entrepreneurs through Financial Literacy Education

Married with 3 wonderful kids , 3 lovely grandchildren and a dog named BABY!!!!

About the course: (Saturday, January 18th, 2020 – 1:00 – 4:00)

“Clinical Manifestation of Hemoglobins S Disease and the Dental Patient”

This seminar will guide the clinician regarding such patients with SCA who seek orthodontic treatment, dental implants and bone loss associated with periodontal disease. We will offer several references on multidisciplinary management of SCA.

The dental implications of SCA must be fully understood by the Dental Professional to successfully treat the SCA patient in your practice. Treatment should begin only after a thorough investigation has been performed on the patient's background. Dental treatment such as orthodontics, dental implants and periodontal therapy should be carefully examined. Mucosal pallor, delayed eruption, dental hypoplasia and radiographic changes are common oral findings associated with the disease and often overlooked or missed entirely by the dental professional.

THE COURSE OUTLINE WILL COVER:

- Understanding the cause of the SCA
- Understanding the history of SCA
- Identifying the SCA
- Understanding the inheritance pattern of SCA
- Understanding the Classifications:
 - Sickle Cell Trait
 - Sickle Cell Disease
 - Sickle Cell Crisis
- Diagnosis and Management of the SCA patient
- Examples of trabecular patterns and spacing
- Periodontal Health status
- Medical complications of SCA
- Anesthetic for the SCA patient
- Dental treatment precautions
- Dental Coding for various treatment of SCA

About the course: (Saturday, January 18th, 2020 – 1:00 – 4:00)

“As the Revenue Cycle Turns in Dentistry “

Revenue cycle management for dental practices requires a strong understanding of the complexity of generating and collecting revenue from CDT coding to effective design of (UCR) (Usual, Customary, and Reasonable) fee schedule to optimize revenue and reduce denials.

A dental practice's financial performance is a direct reflection of the thoroughness, accuracy and efficiency of its billing operation.

As the organization strive to navigate through the challenges of ensuring effective reimbursements and optimizing upfront patient payments, it is crucial to understand and identify strategic revenue cycle management.

Section 1

- · What is the revenue cycle
- · Revenue Cycle in the Dental Practice

Section 2

- · Knowing Your Clearinghouse
- · What is a Clearinghouse
- · Things Insurance Companies Want Dental Offices to Know

Section 3

-
- · Resolving Claims
- · Top 6 Reasons Claims are denied
- · How Duplicate Claims Can Hinder Your Practice

Section 4

- · EOBs and ERAs
- · Understanding the EOB
- · Digital EOBs: Saving, Storing, and Sending in 2020

SCHEDULE

Friday, January 17, 2020

8:30 - 9:00 – Check-In & on-site registration
9:00 -12:00 - “Navigating Periodontal Care ...”
12:00 -1:00 - Lunch (provided for ALL DAY registrants)
1:00 - 4:00- “Coding Fraud by Accident or Ignorance”

Saturday, January 18, 2020

8:30 - 9:00 - Check-In & on-site registration
9:00 – 12:00- “Human Trafficking.....”
12:00 -1:00 - Lunch (provided for ALL DAY registrants)
1:00 - 4:00 - “Clinical Manifestation of Hemoglobins S..”

LOCATION

Hilton Garden Inn at La Cantera 5730 Rim Pass, San Antonio, Texas, 78257

Directions, <https://www.mapquest.com/>

CONFIRMATION/REFUNDS: Confirmations will be sent if an email address is provided on registration form. **Refunds:** Written requests for refunds must be received 7 days prior to course presentation and carries a \$25 cancellation fee.

CONTINUING EDUCATION CREDITS: 12 CEUs available (3 for each course) These courses have been approved by the San Antonio District Dental Hygienists' Association, a State Board of Dental Examiners approved provider of continuing education for DENTISTS, DENTAL HYGIENISTS, AND DENTAL ASSISTANTS. Recommended for all team members!

QUESTIONS? CONTACT:

Lois Palermo - for registration information (713) 419-6974 or

Dale Hahn - for general information (979) 373-1626

FYI:

- * Hotel room temperatures vary so it is suggested that you bring a jacket.
- * Remember to provide an email address on the registration form in order to receive confirmation
- * Lunch is provided for ALL DAY registrants

A big **Thank You** to the following exhibitors without whom quality education would be difficult to provide:

**Crest Oral B, Dental Partners, Q-Optics,
,Midwest Dental, Air Techniques, CariFree,
Curaprox, GC America, MouthWatch, Perio
Protect, Siemens Healthineers, Young Dental
Parkell, CloSys, Mouthmate**

GSK will be displaying

COME GET IT ALL, Y'ALL

San Antonio District Dental Hygienists' Society (2 day) 12 hour CE weekend

Registration Form: PLEASE PRINT name as you wish it to appear on your Certificate of Completion.

Name as it appears on your license: _____ RDH, DDS, RDA, other (circle your credential)

Address: _____ City, St. Zip: _____

Phone #s: (H) _____ (W) _____ (Cell) _____

E-Mail Address: _____ (needed for confirmation)

Fees:	<u>Early Bird Before Jan. 11th</u>			<u>After Jan. 11th</u>			<u>Before Jan. 11th</u>			<u>After Jan. 11th</u>		
	FRIDAY			FRIDAY			SATURDAY			SATURDAY		
	AM	PM	BOTH	AM	PM	BOTH	AM	PM	BOTH	AM	PM	BOTH
ADHA Member	\$55	\$55	\$90	\$65	\$65	\$100	\$55	\$55	\$90	\$65	\$65	\$100
Non-Member (RDH, DDS, DMD)	\$65	\$65	\$105	\$75	\$75	\$120	\$65	\$65	\$105	\$75	\$75	\$120
Dental Assistants	\$45	\$45	\$80	\$50	\$50	\$90	\$45	\$45	\$80	\$50	\$50	\$90

SPECIAL 2-DAY RATE

RDH - ADHA MEMBER\$155 NON-MEMBER (RDH, DDS, DMD).....\$170 DENTAL ASSISTANT...\$135

Special Rate includes all four courses for 12 hours & includes lunch both days

SPECIAL RATE REGISTRATIONS MUST BE RECEIVED BY JANUARY 11, 2020.

Make checks payable to Omega Seminars and send them to: Lois Palermo, 1236 Hunter Wood, League City, TX 77573

If paying by Credit Card: CC# _____ Visa/MC/Discover/AMEX (circle appropriate card) Exp. Date: _____

Credit Card registrations may be faxed to: **1-281-605-5668** or pay ONLINE at www.omegaseminars.com

Please note that credit card payments may appear on billing statement as a charge from Omega Seminars.

Did you provide an email address in order to receive your confirmation? _____

Lunch is provided for ALL day registrants for each day. **Part of the registration fee may be donated to TexHyPAC or IOH.**

This form may be duplicated.

Total fee enclosed or to be charged _____